Dr David Manset- Senior Project Coordinator OSEE/ITU



OPEN SOURCE ARTIFICIAL INTELLIGENCE

5-6 Dec 2024
ACSH Training Workshop, Phnom Penh, Cambodia



Session 1: "Open Source AI for Digital Public Goods: Transforming Public Services in Emerging Economies"

- Al for Good initiative and community,
- Al basics and use-cases from various countries,
- ITU OSPO's open source Al reference implementation, example from Kenya,
- Transformative potential of open source AI in addressing challenges and driving innovation in public sector governance.







Advancing trustworthy AI for sustainable development

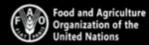






47 UN Organisations

































































































ITU - Committed to connecting the world

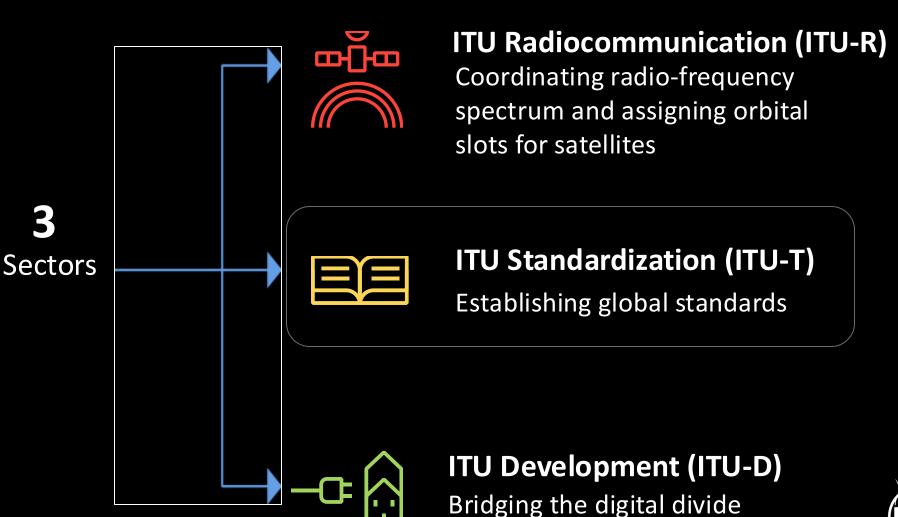
193

MEMBER STATES

+900

PRIVATE SECTOR ORGANIZATIONS

+150
ACADEMIA MEMBERS





ITU - Committed to connecting the world

- ✓ ITU international numbering resources
 - Identify 8.9 billion people
 - Identify 3.5 billion machines (Internet of Things)
- ✓ ITU-standard digital certificates for authentication are a cornerstone of trusted exchanges online



Video accounts for over 80% of Internet traffic, enabled by Primetime Emmy-winning video-compression algorithms standardized jointly by ITU, ISO and IEC.



Optical networks have grown in capacity by an average of 40% a year for the past 40 years. Such rapid growth, at viable costs, was enabled by ITU standards.



An estimated 95% of international traffic runs over submarine networks built to ITU standards

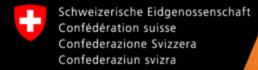


THE leading action-oriented, global & inclusive United Nations platform on Al

ALL YEAR, ALWAYS ONLINE + PHYSICAL SUMMIT







Co-Convener







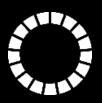
Identify

practical applications of Al



Scale

solutions for global impact



Accelerate

progress towards the UN Sustainable Development Goals



ARTIFICIAL INTELLIGENCE

What is Artificial Intelligence (AI)?

Al refers to machines performing tasks that typically require human intelligence.

Types of Al:

- Narrow Al: Focused on specific tasks (e.g., language translation, image recognition).
- General Al: A hypothetical Al with human-level intelligence across all domains.
- Generative AI: Produces new content (text, images, music) based on learned patterns.

ТҮРЕ	DESCRIPTION	EXAMPLES
Narrow Al	Designed for specific tasks	Siri, Alexa, self-driving cars
General Al	Possesses the ability to understand or learn any intellectual task	Hypothetical Al in development
Superintelligent Al	Al that surpasses human intelligence	Not yet developed
Reactive Machines	Basic Al systems that don't have memory	Chess-playing programs
Limited Memory	Al that can use past experiences to inform future decisions	Self-driving cars

How Al Learns: Neural Networks

Neural networks mimic the human brain, processing data through layers of interconnected nodes.

How it works:

- Input Layer: Data enters (e.g., an image or text).
- Hidden Layers: Process and transform data using weights and biases.
- Output Layer: Produces a prediction or result (e.g., identifying an object in an image).

Analogy: Recognizing a face – different parts of the network analyze eyes, nose, and shape, combining insights for a final output.

The Role of GPUs in Al's Growth

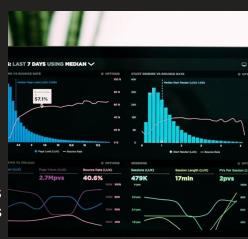
Challenge: Training neural networks requires immense computational power.

Solution: GPUs (Graphics Processing Units) parallelize computations, making it possible to process vast amounts of data efficiently.

Impact: Reduced time and cost of AI development, enabling breakthroughs like ChatGPT and AI art tools.

Deep Learning Overview

Deep learning mimics the human brain's neural networks to process large data sets. It uses multiple layers of processing for complex tasks like image and speech recognition. Training usually requires vast amounts of labeled data.



What Makes Generative Al Special?

Foundational Models: Large, pre-trained models (e.g., GPT-4, BERT) trained on massive datasets.

Provide a base for tasks like summarization, translation, and content creation.

Generative Process: Creates new outputs by predicting the next word or token based on context.

Examples:

- Text generation (e.g., ChatGPT).
- Image creation (e.g., DALL·E).
- Music and video generation.





The Secret Behind Al Language Models: Tokenization

What is Tokenization? Breaking down text into smaller units (tokens) for the model to process.

Tokens can be words, parts of words, or characters.

Process:

- Input: 'Artificial Intelligence is transformative.'
- Tokens: ['Artificial', 'Intelligence', 'is', 'trans', 'form', 'ative', '.']

Why It's Important: Enables AI to process any text input efficiently, regardless of language complexity.

Understanding Generative Al

Generative Al creates new original content using existing data. It can generate text, images, audio, and more, making it useful for narratives and creative arts.

CONCRETE USE-CASES



Tina - Argentina









Al features in TINA

Supervised learning: The bot is trained with known short inputs to obtain successful outputs.

Migrating towards automated training: training with new massive sources of information such as web pages and previously analyzed documents.

Behavioral sciences: allow you to predict and improve conversation flows.



Next gen of digital government services in Estonia







Estonia - Burokrat CIO Office



53 Million Euros*

- A <u>speech-based</u> and text-based national unified chatbot solution
- Institutions can join Bürokrat or integrate it into their own infrastructure
- Enables event driven proactive services based on life events
- The elements of the training models are shared
- MVP Police & Border Control,
 Consumer protection, National
 Library



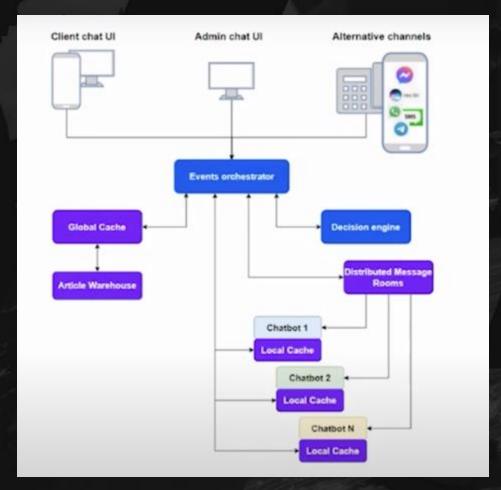
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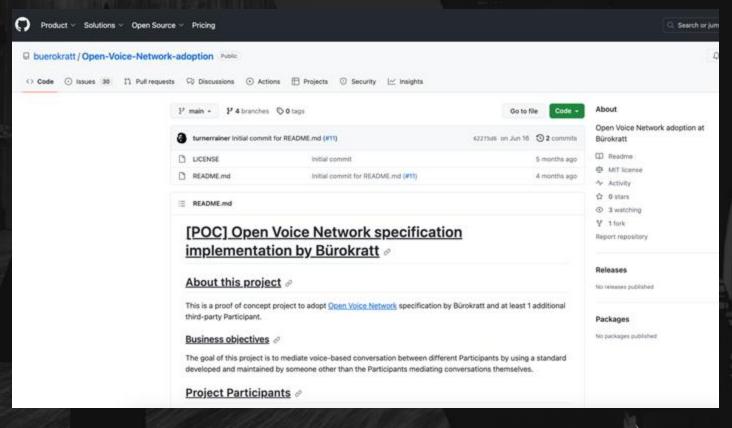


Al for Good Estonia - Burokrat

CIO Office

Is network of Chatbots, open source, enabling the next gen of digital government services









Mexico: Al Governance & Explainability Prototype

Data Protection Institute of Mexico



Réplica de la plataforma de Nowport, la cual incluye su propuesta de solución de transparencia y explicabilidad (replicada por C Minds)

Open Loop

- Evidence based policy making -Al Regulatory SandBox
- Design a governance framework and a practical manual on transparency and explainability
- Prototype it in 10 companies
- Aim to ensure people know when they are interacting with Al/ADM systems.

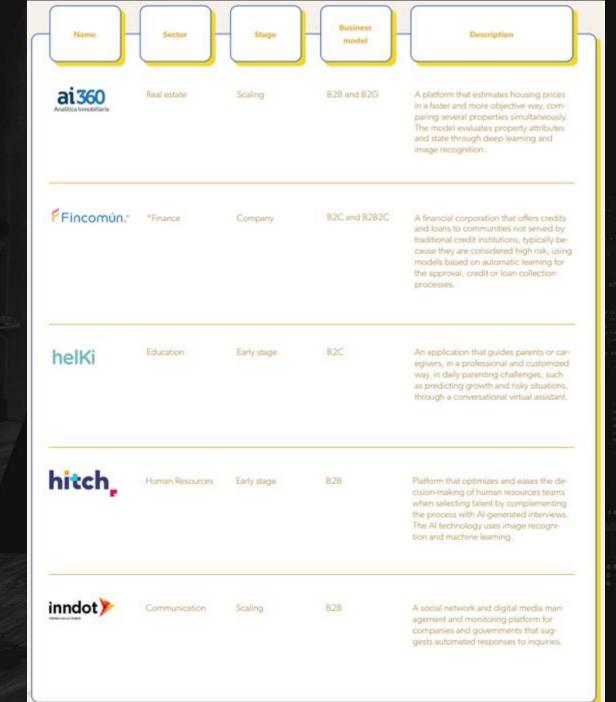




Mexico: Al Governance & Explainability Prototype

Data Protection Institute of Mexico

- Test you approach to policy making with real users/companies in a treatment/control environment
- Gather evidence working with digital ecosystem in the country
- Evidence based policy making







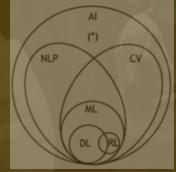
Public security and safety

Leverage AI to ensure safety and security for citizens

- Data-driven decisions
- Predictive analyses
- Real time
- Cost-effective
- No black box algorithm
- Digital sovereignty

Some potential use-cases:

- (1) To help protect and serve citizens
- Roadway intelligence
- Real time crime mapping
- Crowd management
- Crowdsourcing and crime reporting
- Gunshot and other criminal events detection
- Safeguard privacy and fundamental human rights
- (1) To anticipate, prevent and manage events
- Social influence network analysis (propaganda, misinformation, fake news etc)
- Laws and Web crawling analysis



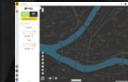
At least 75 out of 176 countries globally are actively using Al technologies to help protect citizens



All could help cities reduce crime by 30% to 40% and reduce response times for emergency services by 20% to 35%

Research indicates that violent crimes and crimes against property concentrate in specific locations and predictable periods. About 50% of crimes occur in just 5% of locations





Driving patterns detection

Roadway assessment and management

Traffic control

Licence Plate
Recognition for
vehicle tax

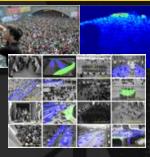


Prevent and/or respond to criminal activities

Predict future criminal activities

Estimate safety levels in specific locations

Crime data more accessible and transparent

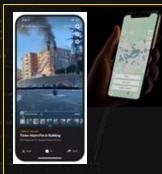


Monitor community
events such as
festivals, sports,
protests

Better manage cities facilities

Crowd count and distribution, density estimation

Crowd behaviours and management strategies



Connect and live more safely

Instant help from crisis responders

Crime reporting

Personal data protection and control

Trustworthy Al

Bias-free / Responsible / Auditable / Explainable

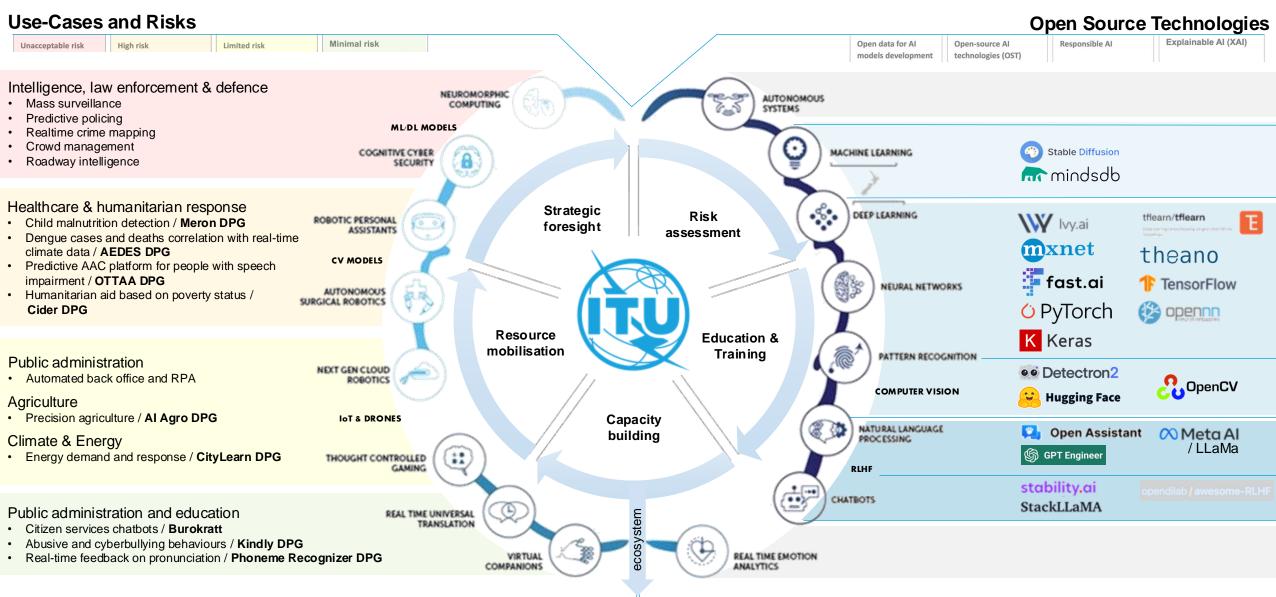


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Dr David Manset- Senior Project Coordinator OSEE/ITU

AINTUITION

ITU OSPO Open-Source Al for Public Services

















The hitchhikers guide to the open-source Al galaxy...

ITU OSPO Open-Source Al for Public Services



Implementation for









7 Webinars in 2024 > 3000 attendees

Open Source (generative) AI for Public Services

OS expected to help prevent Black box Al problem

OS Al has the potential to leverage the knowledge of an entire community, to balance out the dominance of big tech players

Benefits and challenges associated with the use of AI in digital public services Digital commons, digital public goods

Ongoing global trends in developing Open Source Technologies
Associated issues, approaches, solutions
Open Source Program Offices (OSPOs)



- Bias-free training datasets
- FAIR [4] principles :

 Findable, Accessible,
 Interoperable and

 Reusable

Open-source Al technologies (OST)

- Digital sovereignty
- Build local skills and capacity
- Fliminate discrimination
- Inclusive design
- Increase equitable access
- Reduce duplicative efforts

Responsible Al

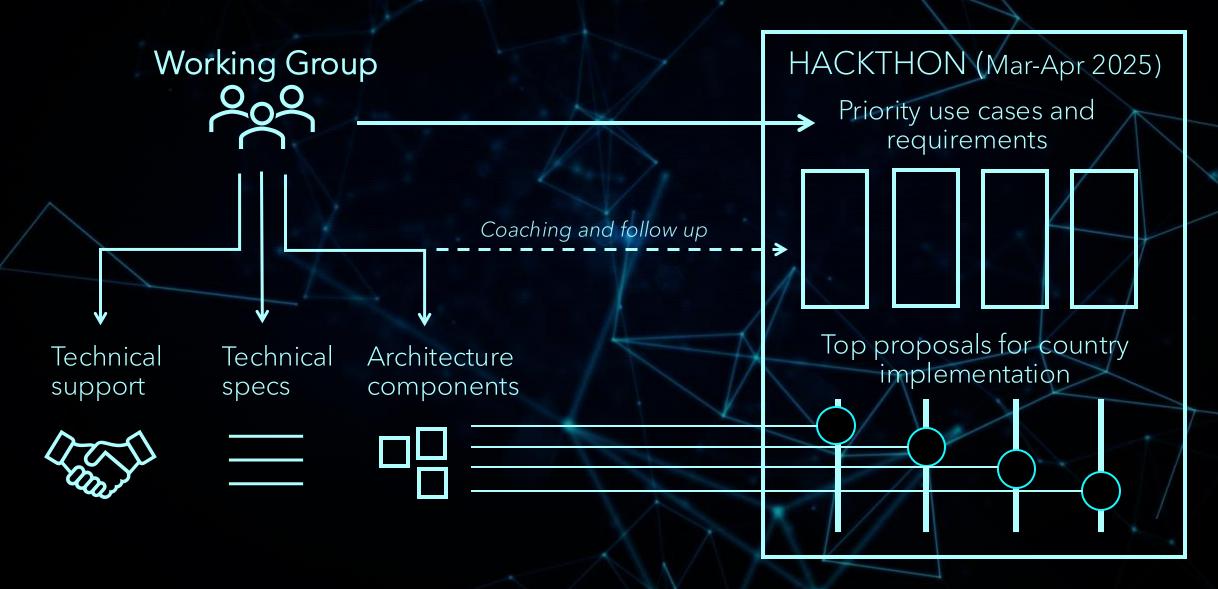
- Human-centred Al approach
- Ethical Al
- Interpretable and explainable
- Governance framework
- Build trust and confidence



Explainable AI (XAI)

- Models monitoring and accountability: accuracy, fairness, transparency, auditability of outcomes
- Potential biases from training datasets and AI techniques
- Comprehend and retrace how the AI came to a result

DRIVING IMPLEMENTATION THROUGH COMMUNITY ENGAGEMNT





ITU Open Source Programme Office (OSPO) Open-Source Generative AI for Public Services



An end-to-end open-source implementation framework to build your own GenAl solutions using modular, open-source, standards-based software blueprints

The initiative aims to provide governments and public sector institutions with all the components necessary for assembling custom GenAl applications that are secure, transparent, scalable, interoperable, and cost-efficient

5	

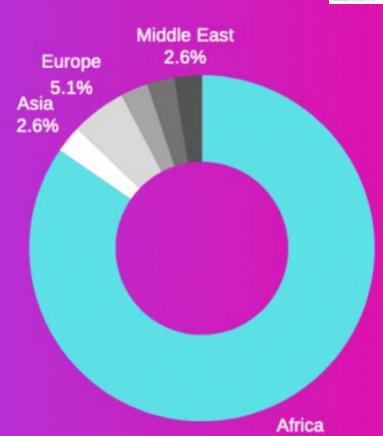
LEARN	Receive tailored training on how to tap into the potential of open- source technology to support your digital transformation
DISCOVER	Explore a library of use cases to identify opportunities for transformative GenAl applications in your country / institution
DESIGN	Apply user journey templates to design better GenAl tools and services and leverage technical specifications to define relevant software requirements
BUILD	Assemble prototypes and production-ready solutions using pre-built software blueprints and reference architectures

Build capacity, receive tailored technical support, and benefit from joining a global community of practice

Open Source Al Competition Metrics

April-May 2024

enrolled, and 19 successful applications, the data shows the following for the regional distribution of the applicants.



84.6%

Open Source AI for Public Services RAG Challenge

#AIntuition

- 180+ Participants
- 19 Submissions
- 36 different countries



Engage community



Promote open-source uptake



Promote public sector use-case



















More than 50 members, including experts and specialists from:

- Public sector
- Private sector
- Specialized agencies
- Development partners

A global community of practice, including:

- Practitioners
- Developers
- Policy-makers



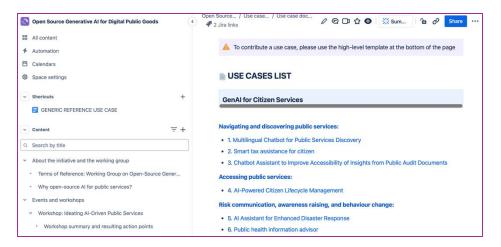
Growing library of datasets curated from public sector documents and data for solution testing and benchmarking

ONBOARD

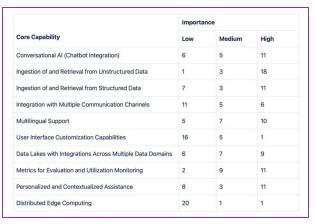
- ITU UNDP
- IAEA
- World Bank
- UNICEF
- WIPO UNFPA UNICC
- UN-OICT CTBCO
 - FAO

• UN- Habitat





More than 20 public sector use cases documented and analyzed



Common functional requirements identified and assessed

Test document 4: GovStack Specs Query term: deliverables Compare term: project Cosine Similarity nomic-embed-text: 0.284493016 Cosine Similarity mxbai-embed-large: 0.68169900

Compare term: report Cosine Similarity nomic-embed-text: 0.316943919 Cosine Similarity mxbai-embed-large: 0.59814047 Compare term: goods Cosine Similarity nomic-embed-text: 0.397802200 Cosine Similarity mxbai-embed-large: 0.61224972 Compare term: services Cosine Similarity nomic-embed-text: 0.374182909 Cosine Similarity mxbai-embed-large: 0.65037122 Compare term: promise Cosine Similarity nomic-embed-text: 0.474272829 Cosine Similarity mxbai-embed-large: 0.54961299

Diplaying top 3 for each model:

nomic-embed-text: [('promise', 0.47427282960418016), ('goods', 0. nxbai-embed-large: [('project', 0.6816990047633592), ('services'

Query: What are the API requirements that apply to the Consent building block? Section about the Consent building block (contains API requirements that are specific to the Consent building block) Section about cross-cutting requirements (contains API requirements that apply to all building blocks) 'Chunks' relevant to the query

Common technical needs and issues documented and are being addressed

Most of the solutions retrieved only these chunks

ITU OSPO Open-Source Al for Public Services



Public sector LLM use-cases

Chatbots for public services

Automated document processing

RPA (procurement, recruitment, ...)

Real time analytics and monitoring

Opportunity to improve efficiency and deliver better services using data









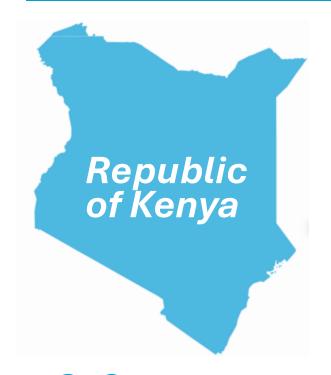


Public institutions are typically the main owners of data in countries

ITU OSPO Open-Source Al for Public Services



Partnering with a project for the first country use case:





In collaboration with: GovStack

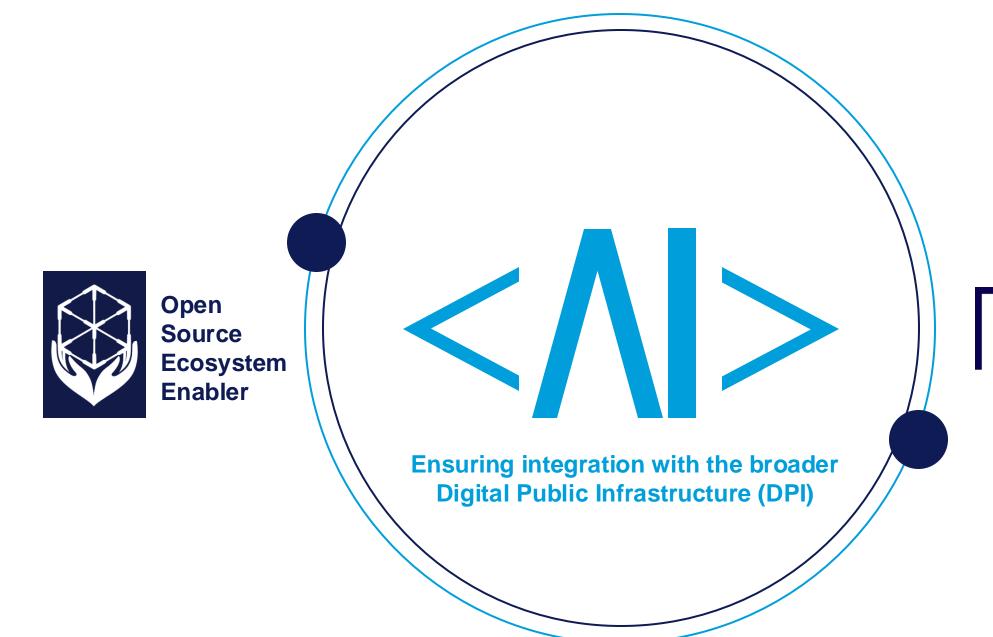


High-level use case:

Multilingual AI chatbot for public service discovery



- Help define technical specifications based on functional requirements
- Provide input for high-level architecture design, including open-source component
- Develop open-source reference implementation that could be support project use case

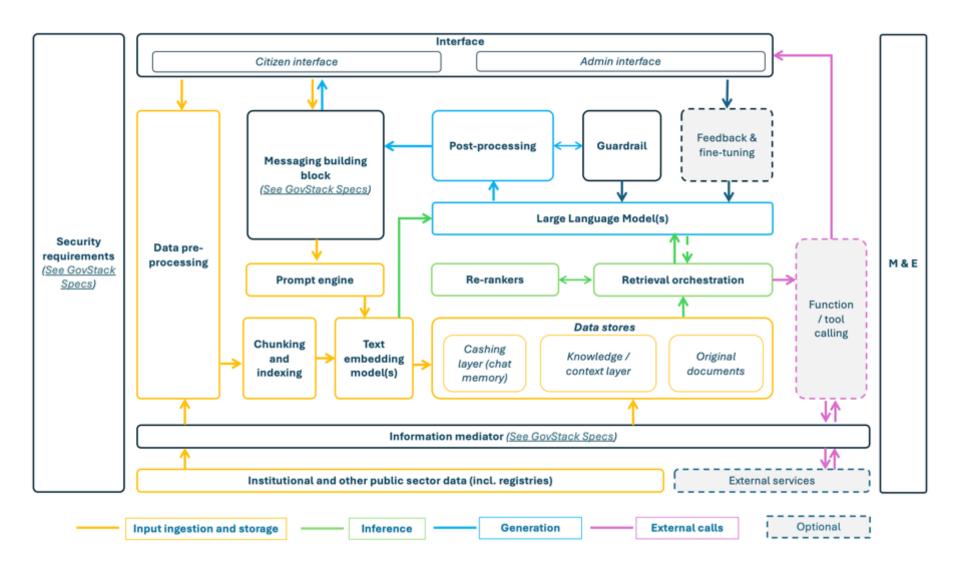


GovStack



ITU Open Source Programme Office Open-Source Generative AI for Public Services

Example of a draft data flow diagram for an upcoming reference implementation that incorporates GovStack DPI building blocks for interoperability



Bringing together some of the best open-source frameworks and tools at the service of the public sector











Hugging Face















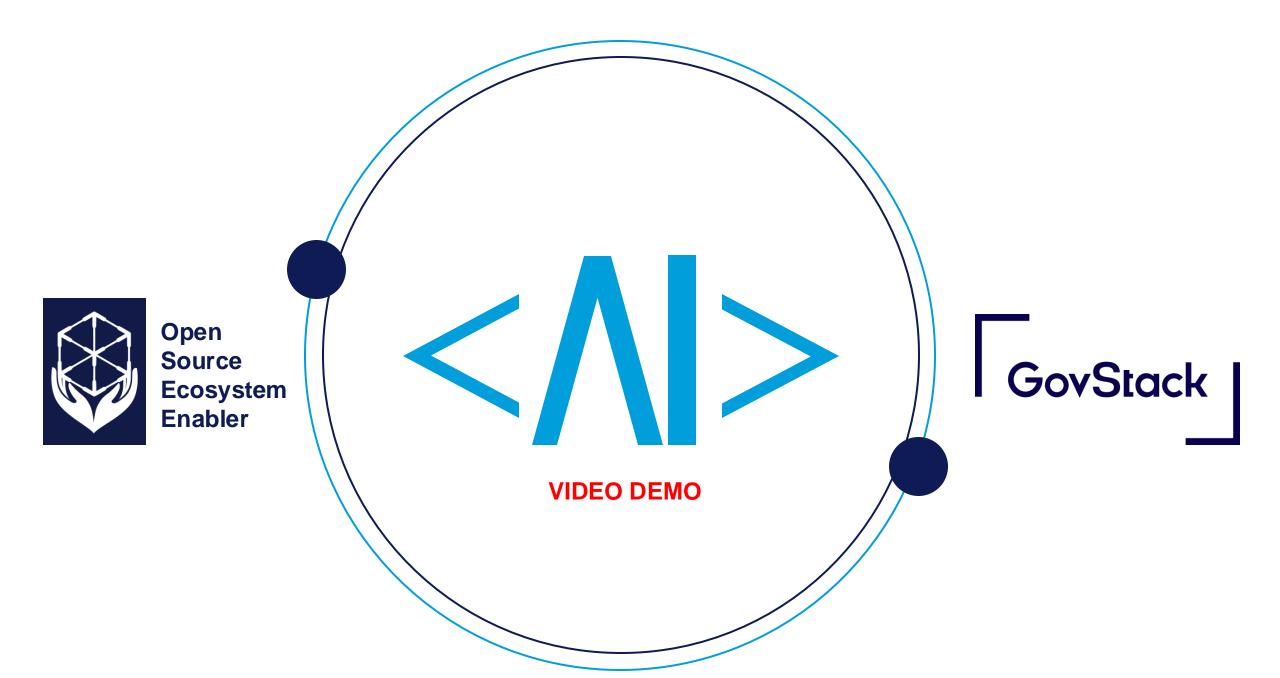












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OPEN SOURCE ARTIFICIAL INTELLIGENCE

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Session 2: "Standardizing Open Source Al: Insights from the DPG Standard Update, OSAID, and Capacity Building Initiatives"

- Accelerating UN SDGs and ensuring alignment,
- Insights from Digital Public Goods Alliance: Integration of open source Al into the Digital Public Goods (DPG) standard,
- Insights from the OSI and Open Source AI Definition (OSAID) initiative,
- OSEE open source training program designed to build capacity in public sector,
- Open Source at the UN: the Open Source United community of practice.



OSAI/DPG STANDARDS







































Today, only **15%** of the

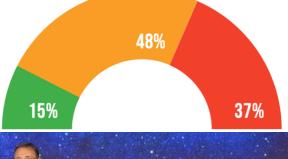
SUSTAINABLE DEVELOPMENT GOALS

In 2015, the

for people and

the planet

for 2030 are on track



ON TRACK

MODERATELY OR SEVERELY OFF TRACK

STAGNATION OR REGRESSION



OSPO



















Defined in the UN Secretary General's roadmap on digital cooperation

Digital Public Goods (DPGs)

DPGs are open-source software, open data, open AI models, open standards, and open content

that adhere to privacy and other applicable laws and best practices, do no harm by design, and help attain the SDGs

Need to understand, develop and scale DPGs and DPIs ecosystems

- Thought leadership
- Capacity building
- Sustainable support





8 DECENT WORK AND ECONOMIC GROWTH





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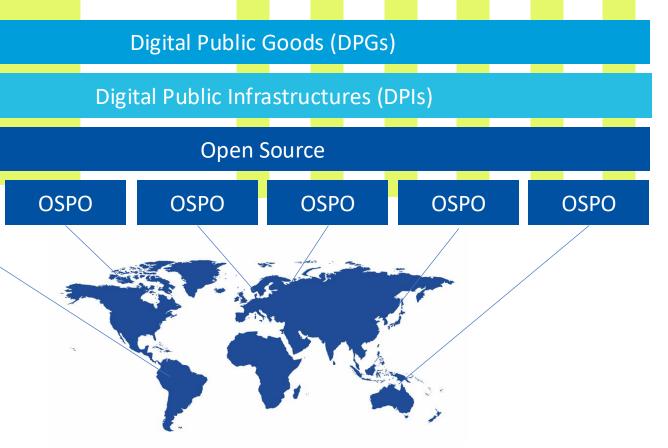














Accelerating UN SDGS

Less than 10 years to achieve the United Nations Sustainable Development Goals.

Al holds great promise.





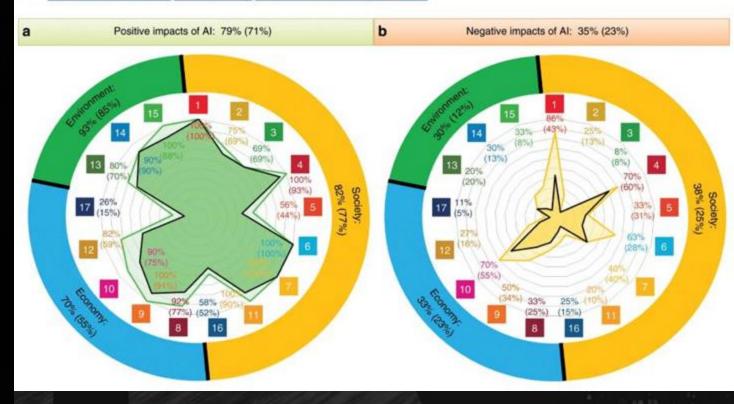
Mapping Al to SDGs

Al can help to **positively impact 134 targets** across all the goals.

Al can also inhibit 59 targets.

Fig. 1: Summary of positive and negative impact of AI on the various SDGs.

From: The role of artificial intelligence in achieving the Sustainable Development Goals











Digital Public Goods

- √ Advance the SDGs
- ✓ Open Source
- ✓ Do No Harm



Al Democratization and the SDGs

70 %

of the Sustainable Development Goals rely on digital solutions, according to a UN estimation

Al systems

can play a key role - if they are available, can be developed locally, benefit communities, and are governed inclusively

to democratize AI in all its facets, digital public goods are essential



OS is essential for democratizing Al

- Use
- Development
- Benefits
- Governance

Accessible development resources are not enough but an essential part to ensuring that everyone can benefit from AI technology

To tackle other aspects, we need to embrace coalition building and community-based approaches





DPGA AI Community of Practice and Standard Updates

- Al COP co-hosted by DPGA and UNICEF
- Primary Tasks:
 - Align on key definitions and concepts related to AI and DPGs.
 - Identify and propose solutions that can be adopted as AI DPGs.
 - Contribute to evolving recommendations for the DPG Standards Council to amend the DPG
 Standard to better accommodate AI technologies.
 - o Review and endorse reports and recommendations from the group's work.
- Recommendations currently under review in DPG Standard Council that is releasing a series of change proposals to the Standard, published and opened on github for community input.



Fundamental change proposal to the DPG Standard

We propose that to qualify as a Digital Public Good, open source AI systems must provide the following components:

Data

Datasets - the dataset(s) used to train the system should be open under conformant licenses to the Open Definition.

Code

- Data pre-processing available under <u>OSI-approved license.</u>
- Training, validation, and testing available under OSI-approved license.
- Inference available under <u>OSI-approved license</u>.
- Supporting libraries and tools available under <u>OSI-approved license</u>.

Model

- Model architecture the type of model, layers, and structure should be available under an OSI-approved license.
- Model parameters weights, optimizers, coefficients, and other applicable hyperparameters should be available under <u>OSD-conformant terms</u> (this could include OSI-approved licenses or terms and conditions).



- These components are based on the <u>Model Openness Framework (MOF)</u> and <u>Open</u>
 <u>Source AI Definition Checklist</u> to evaluate machine learning systems.
- Other components listed in these frameworks, such as research papers, evaluation results, sample model outputs, among others are optional unless specified in other indicators of the DPG Standard.
- Community Feedback:
 - Open for public comment from Nov 4–Dec 4, 2024, on GitHub.
 - Insights will shape final refinements to the Standard.

Open Source Initiative

The Open Source Al Definition

Nick Vidal + Mer Joyce



Supported by:





Open Source Initiative (OSI)



The authority that defines Open Source and is the creator of the Open Source Al Definition (OSAID). A non-profit corporation with global scope formed to educate and advocate for the benefits of open source and to build bridges among different constituencies in the open source community.

FUL!

Benefits of Open Source Al



by Lea Gimpel

Transparency + Safety

OSAI provides information essential for auditing systems and to mitigate bias, ensures accountability and transparency of data sources, and accelerates AI safety research

Market Deconcentration + Al Polyculture

OSAI makes more models available, spurs innovation and quality due to increased competition and tackles AI monoculture by providing more stakeholders access to foundational technology.

Diverse Applications

OSAI gives developers access to resources crucial for developing context-specific, localized applications that are representative of cultural and linguistic diversity and allow for model aligned with different value systems.

Why Define Open Source Al Now?

Frontier of OS

Defining Open Source AI is the most significant challenge facing the open source movement.

Shaping Regulation

Government regulations have begun in the EU, US, and elsewhere. We have the opportunity to share these new policies and laws by defining OSAI.

Combat Open-Washing

Companies are calling Al systems "open source" even though their licenses contain restrictions that go against the accepted principles and freedoms of open source.



What is Co-Design?



A set of creative methods for making collective decisions by sharing knowledge and power.



Who Are OSAI's Stakeholders?

Developers

- Create OSAI systems and/or component
- Ex: ML researcher in academia or industry

Deployers

- Seek to study, use, modify, or share an OSAI system or component
- Ex: An Al engineer, a health researcher

End User

- Consumes an
 OSAI output, but
 doesn't seek to
 study, use,
 modify, or share
 the system.
- Ex: casual chatbot user

Subject

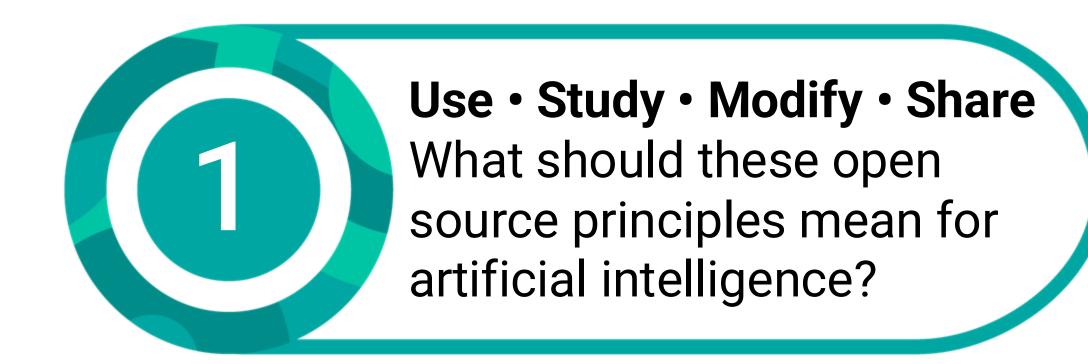
- Unintentionally affected upstream or downstream by an OSAI.
- Ex: photographer finds her image in an OSAI dataset, person whose job or loan application is reviewed by an OSAI

31%

46%

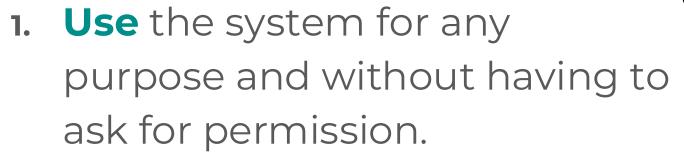
≈ 90%

OSAID Co-Design Question

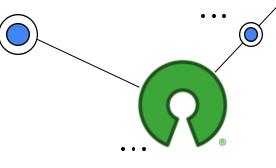


Open Source Al Definition Four Freedoms

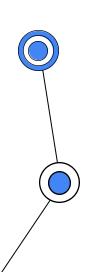
Free Software Foundation



- 2. Study how the system works and inspect its components.
- 3. Modify the system for any purpose, including to change its output.
- 4. Share the system for others to use with or without modifications, for any purpose.







OSAID Co-Design Question



What components must be open in order for an Al system to be used, studied, modified, and shared?



Requirements and Version 1.0

Requirements of the OSI Board and where the definition has landed for v1.0

Current Version: 1.0

Open Source AI Definition

4 Freedoms **Open Weights Open Code Data Info** Use Model Source code Dataset or weights and used to train detailed Study information and run the parameters Modify about the system Share data used to train the We've known that the availability system of training data was THE ISSUE



Data Information

Data Information: Sufficiently detailed information about the data used to train the system so that a skilled person can build a substantially equivalent system, together with the code requirements listed below. Data Information shall be made available under terms that allow the copying, modification, and redistribution of the information.

In particular, if used, this must include:

- a listing of all publicly available training data;
- 2. a listing of all training data obtainable from third parties and where to obtain it, including for a fee; and
- a detailed description of all data, including unshareable data, that provides information about the provenance of the data, its scope and characteristics, how the data was obtained and selected, the labeling procedures and data cleaning methodologies.





Data Classes

- **Open training data**: data that can be copied, preserved and reshared. It provides the best way to enable users to study the system.
- **Public training data**: data that others can inspect as long as it remains available. This also enables users to study the work. However, this data can degrade as links or references are lost or removed from network availability. To obviate this, different communities will have to work together to define standards, procedures, tools and governance models to overcome this risk, and Data Information is required in case the data becomes later unavailable..
- Obtainable training data: data that can be obtained, including for a fee. This information provides transparency and is similar to a purchasable component in an open hardware system. The Data Information provides a means of understanding this data other than obtaining or purchasing it. This is an area that is likely to change rapidly and will need careful monitoring to protect Open Source Al developers.
- Unshareable non-public training data: data that cannot be shared for explainable reasons, like Personally Identifiable Information (PII). For this class of data, the ability to study some of the system's biases demands a detailed description of the data what it is, how it was collected, its characteristics, and so on so that users can understand the biases and categorization underlying the system.

OPEN SOURCE



ΔΙ) Al for Good | Multi-stakeholder **Interdisciplinary** Inter-generational







(A) Alfor Good Global Digital Transformation

- **Digital Divide in the Global South**: Many countries face challenges in leveraging digital tools due to limited technical capacity, infrastructure, and resources.
- Fragmented Ecosystem: Lack of coordination and harmonized efforts among stakeholders hampers sustainable digital transformation.
- Barriers to Open Source Adoption: Limited awareness, expertise, and support systems restrict the
 effective use of open source technologies for development.
- Underutilization of Digital Public Goods (DPGs): Despite their potential, DPGs are underused due
 to gaps in accessibility, localization, and capacity-building initiatives.
- Inadequate Policy Frameworks: Absence of standardized policies and guidelines to promote open source and digital public goods integration in national development strategies.
- Dependency on Proprietary Solutions: High reliance on costly, closed-source technologies limits innovation and inclusivity.
- Missed SDG Opportunities: Inadequate digital capacity in global south countries hinders their ability to achieve Sustainable Development Goals (SDGs).





Open Source Ecosystem Enabler

Transforming the Future: Open Source Innovations for Digital Public Goods and Infrastructures



David Manset

International Telecommunication Union (ITU)

#OSEE



Funded by the European Union









OSPO





8 DECENT WORK AND ECONOMIC GROWTH





 \leftarrow





















Defined in the UN Secretary General's roadmap on digital cooperation

DPGs are open-source software, open data, open AI models, open standards, and open content

that adhere to privacy and other applicable laws and best practices, do no harm by design, and help attain the SDGs

Need to understand, develop and scale DPGs and DPIs ecosystems

- Thought leadership
- Capacity building
- Sustainable support





Open Source Ecosystem Enabler (#OSEE)

- European Commission funding
- Implemented by ITU & UNDP
- NDICI Global Gateway Programme
- 3.5 year plan, started 2023-09-01
- Global coordination
- 2 pilot countries













Building digital public services for impact

OBJECTIVE

To enhance the **capacity** of local, regional public and private actors to **adopt open-source** for **digital government services**



OUTCOMES

Improved **knowledge**, coordinated **actions**, and strengthened local public and private actors' **capacities** to support the adoption and creation of open-source for digital public services







OSEE Framework

2 National OSPOs

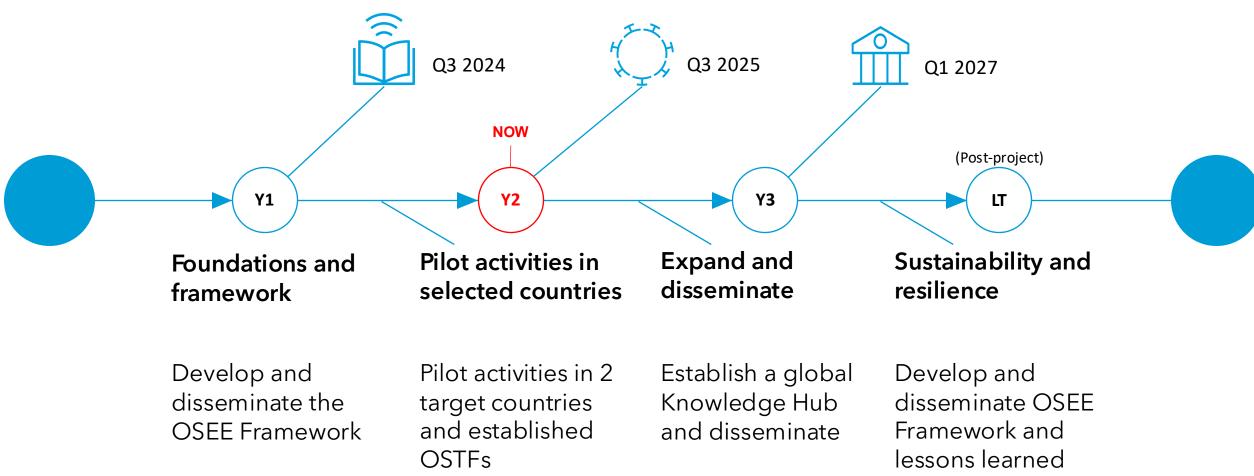
Knowledge Base





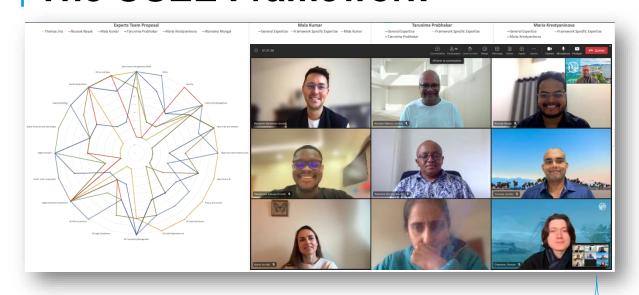


OSEE Initiative Phases and Milestones



The OSEE Framework



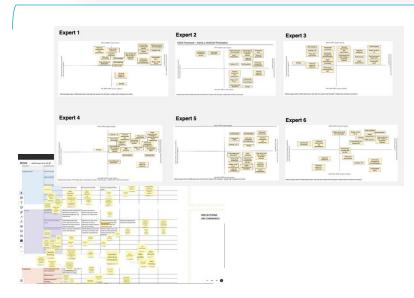


International team of OSS experts

- Experts from 8 different countries
- Experienced in DPGs in various sectors
- In collaboration with ITU Academy

204 28applicants shortlisted

Work Completed: 30th June 2024



Miro Board and MoScoW Analysis – collects framework concepts and groups them by priority

Enc	ryptio	n																	
66	Data quality																		
33	50	50 Data lifecycle																	
16	16	50	50 Data hosting																
16	16	33	66	Code hosting															
50	50	33	16	33	33 OS code security														
33	50	50	33	16	16 50 Risk assessments														
0	0	0	16	0	0	33	Change management												
33	16	16	33	0	16	16	33	3 Standard operating procedures											
50	16	16	16	0	16	0	0	50	Interoperable solutions										
50	16	33	33	33	33	16	16	16	33	And	Anonymization								
33	16	16	33	33	33	16	0	33	16	33	Sar	andbox environments							
0	16	16	16	16	0	0	0	0	16	16	33	Dev	Ops	Ops					
0	16	16	16	33	0	0	0	0	16	16	16	50	Tecl	chnical documentation					
0	0	16	16	16	0	0	16	33	0	16	33	16	33	Technical support and maintenance					
0	0	0	0	0	0	0	0	0	0	0	0	0	33	33	User manuals				
0	0	0	0	0	0	16	16	0	16	0	16	50	16	0	16 Scalability				
0	0	0	33	16	0	16	33	33	0	0	33	0	0	16	16 16 Staff upskilling				
16	16	33	16	0	0	0	16	16	16	0	0	16	0	16	0	16	Open cloud infrastructure		
0	0	0	0	0	0	0	0	0	16	0	0	16	0	16	0	0	0	33	(Common) tech stacks

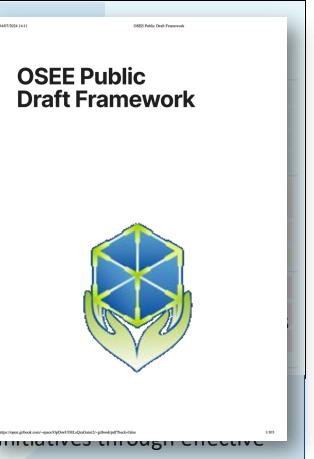
Similarity Matrix – shows how often two cards are group together (in percentages)

Name	OS Adoption and Development	OS Best Practices	OS Code Quality	OS Code Reuse	OS Community Management	OS Requirements and Specifications		
Data hosting	3					2	1	
Open cloud infrastructure		1					5	
(Common) tech stacks				3		1	2	
Anonymization	1	3			1	1		
Change management	2	2			1	1		
Code hosting	2		1	1		2		
Data lifecycle	1		2			1	2	
Data quality		1	2		1	1	1	
DevOps	1				1	2	2	
Encryption		3	1			1	1	
Interoperable solutions		3		1			2	
OS code security		1	4			1		
Risk assessments	1		3			2		
Sandbox environments	э	1	1			1		
Scalability	1			1		2	2	
Staff upskilling	5				1			
Standard operating procedures	2	2			1		1	
Technical documentation	1	1		1	1	1	1	
Technical support and maintenance	2	1			2		1	
User manuals		1		1	3	1		

Standardization Grid – shows how often a card is placed in a category (absolutes)



- Policy Development: Creating guidelines adoption and contribution.
- Community Engagement: Building relationships within the open-source community.
- Technical Support: Providing assistance f source projects.
- Legal Compliance: Ensuring adherence to legal requirements.
- Training and Education: Educating employers practices and tools.
- Governance: Establishing structures for and compliance.
- Partnerships: Cultivating relationships w communities.
- **Communication:** Promoting open-source initiatives through encourse communication.
- Metrics: Tracking and analyzing key performance indicators for opensource projects.



Role of OSPOs in OSEE

- Manages open-source software strategy within organisations or entities.
- Sets policies for using, developing, and contributing to open-source projects.
- Facilitates collaboration between teams, partners, and the broader opensource community.
- **Provides guidance on** aspects of open-source software.
- Promotes transparency, innovation, and community-driven development.
- Develops internal standards and best practices for open-source technology.
- Coordinates open-source initiatives to align with organizational goals.

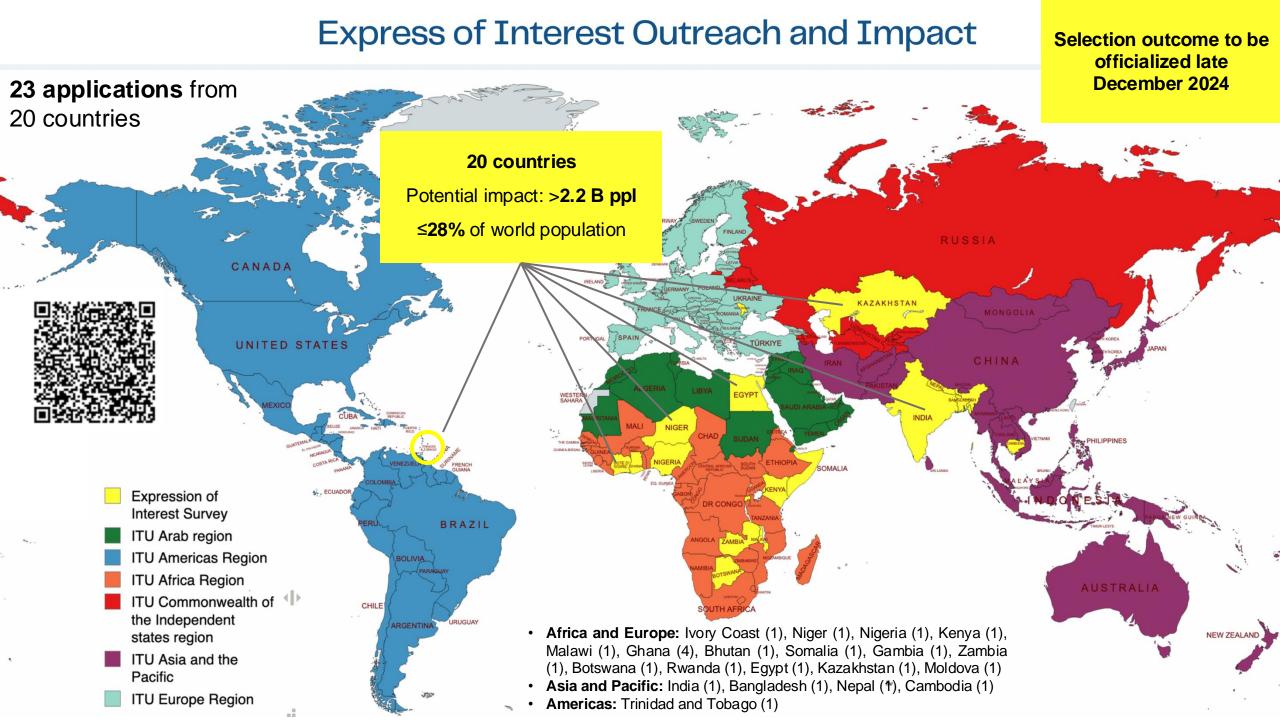


- Physically placed in-country, within a hosting institution
- Staffed with local staff, plus supported by local host institution, consultants, UNDP and ITU
- Operational for 2 years, with plans to ensure future sustainability
- Overseen by a local project leader, with coordination & project management globally from ITU and UNDP









OSEE - Country Cases

- Digital transformation strategy since 2014
- Digital Egypt platform based on open source
- 170 government digital services
- 16 sectorial platforms serving
 +9.5M users





- Open source practices since 20+ y
- Growing open source ecosystem
- Supports 12 countries (mostly from Africa and Asia) in their open source developments
- 3'000+ digital public services
 used by +15M users a month



New political era in Bangladesh provides 'historic opportunity' for reform



OSEE – Country Selection Process

ITU IDI



Open Call Outreach

+7k impressions on

194 Administrations of ITU Member States, Palestine (Resolution 99),

Missions (as not all PM)

6 ITU Regional Offices

170 UNDP digital focal points

+4500 ppl (internal and external) thanks to UNDP's newsletter.

Societal. Regulatory and Digital pre-analysis

UNDP

HDI

ITU

UN EGDI

Eol Open Call

Technical Assessment

Countries Interviews



social media

186 Permanent administrations have a

(IDI) ITU



4 major UN indicators

- **Human Development** Index (HDI) United Nations **Development Programme**
- e-Government Development Index (EGDI) United Nations ECOSOC
- G5 Benchmark ITU
- ICT Development Index



22 questions

- Exploration and usability of OS in gov
- Strategic analysis of OS ecosystem
- Understanding of **OSPOs**

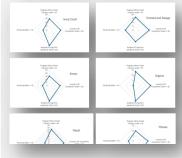
23 applications from 20 countries

All regions of the world



11 questions

- Current state and ownership of OSS
- OSEE Framework modules prioritization
- Support needs and preferences
- Training and resources availability
- Availability of a team to receive training



6 countries interviewed

- 6 shortlisted (3 ITU picks, 3 UNDP picks)
- Semi-structured interviews
- 2 pilots proposed
- 2 backups shortlist
- +8 affiliates list

More info:





1.X-Axis: Maturity of Public Sector

2.Y-Axis: Maturity of OS

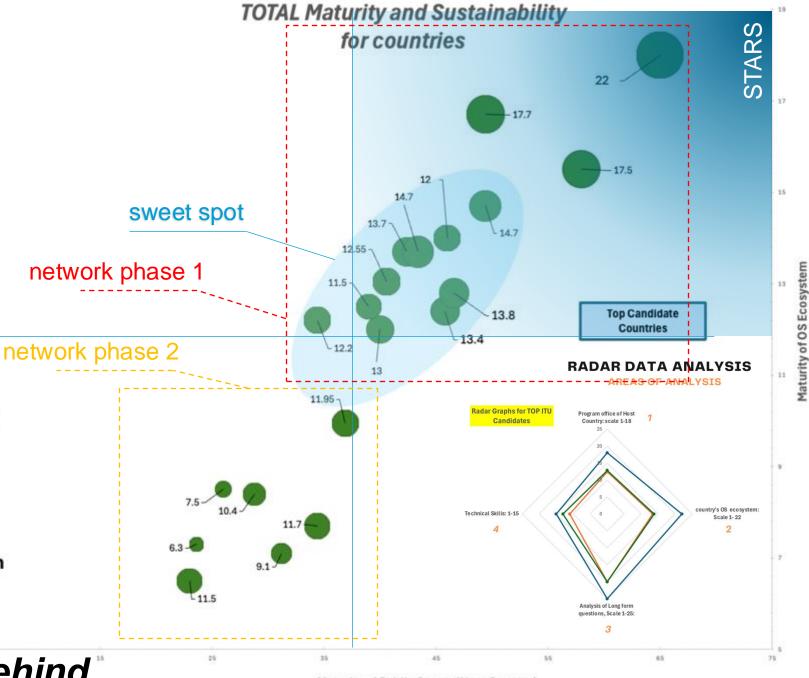
Ecosystem

BLUE ZONE

The 'blue zone' were the countries that have potential to become champions in their regions, our focus was to help them out.

SELECTION

3-5 top picks from both ITU, and UNDP



Leave no one behind....

Maturity of Public Sector (Host Country)

Deploying a UN-backed international network





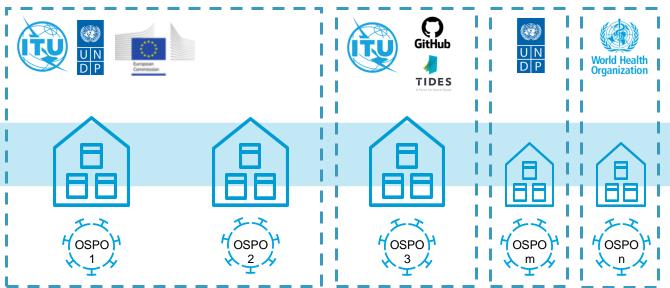
To **create and support an international network** of OPSOs backboning countries and agencies

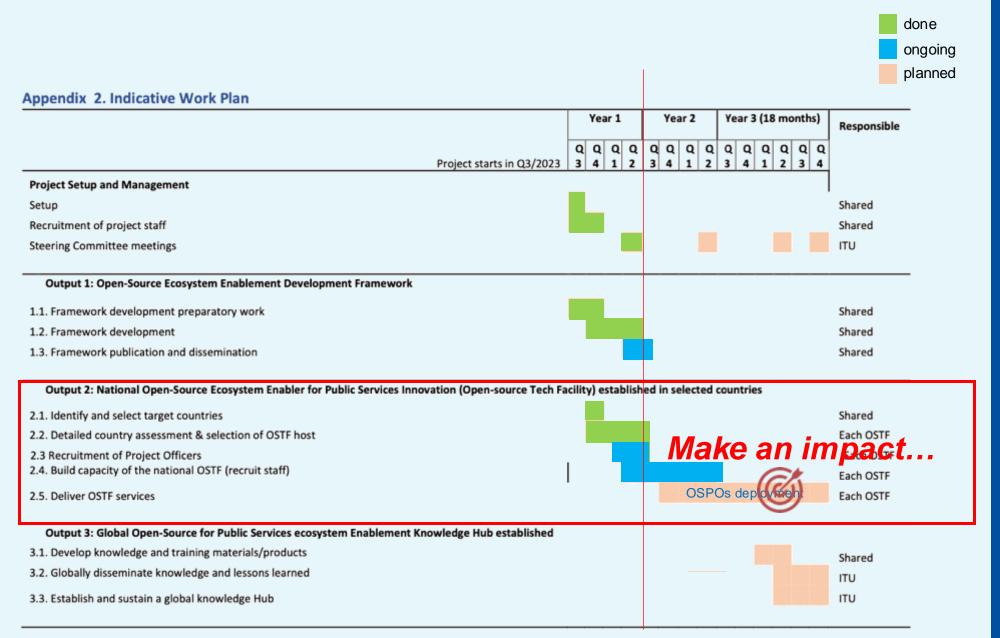
To replicate the framework model and facilitate future OPSOs implementations

To gear toward an **international governance** of OSPOs and strategic agenda

To scale and sustain knowledge and lessons learned from all OSPOs

To **share globally,** maintain and disseminate in a sustainable manner







Interim deliverables:

- Project visual identity
- Project website
- 4 thematic webinars
- 2 planned workshops
- 1 project launch event
- 1 joint Web news
- 2 draft case-studies
- 9 intl. OS experts
- 1 draft framework
- 1 draft Open Call Eol

OSEE Advisory Group

- Provide guidance on project activities.
- Advise on issues and problems arising from project implementation, submitted for consideration by the project coordinator.
- Facilitate cooperation between all project partners and stakeholders.
- Facilitate collaboration between the Project and other relevant programmes, projects and initiatives.
- Representatives of ITU, the EC, UNDP and other stakeholders, including UN agencies and other project implementation partners.
- The ITU Project Coordinator will form the secretariat of the AG together with the UNDP Project Officer, with ITU, UNDP and EC acting as co-chairs.
- Meets (virtually or in person) at least once a year.
- The recommendations of the AG, taken by consensus, will only be of advisory nature.

+ new experts roster to open...

Advisory group to be <u>used to involve important/expert</u> community stakeholders

Feedback on OSEE framework and OSPOs











... indicative potential contributors ...



Open Source Ecosystem Enabler

Building digital public services for impact



David Manset

International Telecommunication Union (ITU)

Michael Downey

Jnited Nations Development Programme (UNDP)



Obaloluwa Ajiboye
United Nations Development Programme (UNDP)

What's coming up next?

- **2024Q4:** Selection & preparation of pilot countries, implementation planning
- 2025Q1: Staffing and launch of OSPOs, production of training materials
- **2025Q1:** OSPO setup and framework personalization in selected countries
- **2025Q2:** OSPOs fully functional, in-country work commences for 2 full years of support

Questions?

OPEN SOURCE AT THE UN



Open Source United

Common Policy Framework
Release Candidate 1 (RC1), November 2024









Building digital public services for impact



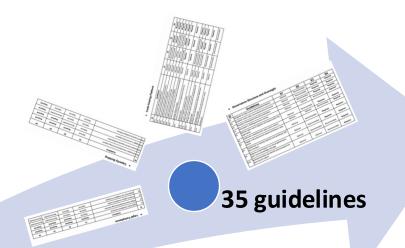




Funded by the European Union

OSU – Common Policy Framework





19 core policy statements, structured around 5 pillars

Governance

- Software catalog
- Code hosting
- Capacity building
- Legal & compliance

4-stage
engagement
model to guide UN
organizations

OSU Recommendations	UN Org	Role	Coordinator(s)
Common Policy Framework	ITU	Lead Author and Coordinator	David MANSET
	UNICEF	Co-lead Author	Vipul SIDDHARTH
Software Catalog	UNFPA	Lead Author and Coordinator	Mostafa ELKORDI
Code Hosting Platform	UNICC	Lead Author and Coordinator	Massimiliano FALCINELLI
Licensing & Compliance	IAEA	Lead Author and Coordinator	Rina AHMED
	WHO	Co-lead Author and Coordinator	Catharina MARACKE
	UNICEF	Co-lead Author and Coordinator	Vipul SIDDHARTH
Capacity Building	UNOICT	Lead Author and Coordinator	Omar MOHSINE

Foster Inclusive
Participation and
Community Building

Secure by Design

2

Contribute Back

l

Open by Default



Design for Reusability -White Labeling

6

5

Provide Documentation (using, implementing, developing, managing)

7

RISE (Recognize, Incentivize, Support, and Empower)

Sustain and Scale

Open Source Strategic Implementation Board (OSSIB)

due diligence & support

OSPO

OSPO

TEAM

PROJ



Dr David Manset- Senior Project Coordinator OSEE/ITU

MORE INFO

Public Data
Stewardship,
Governance and
Analysis: Empowering
Expertise in OpenSource Environments





9 webinars
3 case-studies
14 conferences
20+ organizations

TechLearnTalk - An Introduction to Open Source

UN Entity:

UNIN

ITU

UNICEF

SDGs:

Innovation Area:

Digital Transformation

Data Innovation

Mobile Phone-based Innovations







This session of our TechLearnTalks series explores open source, the opportunities and risks associated with it, and how it can be used for the work of the UN. In this session, we are joined by speakers from the UNICEF for a non-technical introduction to open source and from ITU for an example of how ITU is supporting governments to leverage open source and how the UN is coming together around it. TechLearnTalks, which introduce technologies to a non-technical audience, aim to demystify a range of new technologies, such as blockchain, metaverse, predictive analytics, and VR, and showcase how they can be leveraged for the work of the UN.

View Recording

View Resource

27 June 2024

Alntuition: Unlocking Efficiency for Public Sector with Retrieval Augmented Generation Applications

- (S) 14:00 15:00 CEST Geneva | 08:00-09:00 EDT, New York | 20:00-21:00 CST, Beijing
- Ronnie Ochieng (Kenyatta University), Victor Olufemi (Chemotronix), Vincent Peres (Berexia)...
- Discovery Open Source Al for Digital Public Goods

VIEW DETAILS

31 May 2024

Unleashing the power of open-source AI: Transforming digital public services for a better tomorrow

- © 08:30 12:15 CEST Geneva
- Alejandra Lagunes (Republic of Mexico), Cosmas Luckyson Zavazava (ITU), Noémie Bürkl (BMZ)...
- Discovery Open Source Al for Digital Public Goods, Workshop

VIEW DETAILS

24 April 2024

Alntuition: Unlocking Efficiency for Public Sector with Retrieval Augmented Generation Applications

- 3 14:00 15:00 CEST Geneva | 08:00-09:00 EDT, New York | 20:00-21:00 CST,
- David Manset (ITU), Thomas Basikolo (ITU), Vishnu Ram OV (Consultant)...
- Discovery Open Source Al for Digital Public Goods

VIEW DETAILS



Open Source AI for Digital Public Goods



28 March 2024

Innovating Education: Navigating Challenges in Open-Source (Generative)

- © 14:00 15:00 CET Geneva | 09:00-10:00 EDT, New York | 21:00-22:00 CST, Beijing
- David Manset (ITU), Fengchun Miao (UNESCO), Märt Aro (DreamApply.com)...
- Discovery Open Source AI for Digital Public Goods

VIEW DETAILS



Open Source (generative) AI for Public Services Innovation

- (S) 14:00 15:15 CET Geneva | 08:00-09:15 EST, New York | 21:00-22:15 CST, Beijing
- Alejandra Lagunes (Republic of Mexico), David Manset (ITU), Jovan Kurbalija (DiploFoundation)...
- Discovery Open Source Al for Digital Public Goods

VIEW DETAILS



| AI-RELATED FOCUS GROUPS & INITIATIVES



















Al for Road Safety
Global Initiative



Al for Autonomous and Assisted Driving **ITU Focus Group**

UN Special Envoy for __ **Road Safety**

UN Envoy Technology



Al for Good | United Nations Activities on Artificial Intelligence (AI)

ITUPublications

International Telecommunication Union

United Nations Activities on Artificial Intelligence (AI) 2022



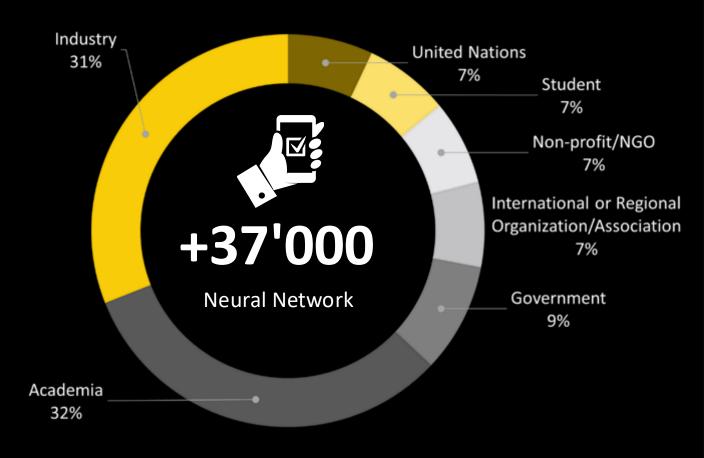






Neural Network

















What they say about us



"AI for good is the flagship platform on AI for the UN system"

- Alexander Fasel, Swiss State Secretary

"Bangladesh is not currently part of any of [the global] processes we are worried of [...] being left behind. This is where the ITU and platforms like AI for Good play a crucial role in democratizing the conversation."

- H.E. Mr. Zunaid Ahmed Palak, Minister, Ministry of Posts, Telecommunications and Information Technology, Bangladesh





"What I've really seen is the fact that we can really effect amazing change, but we have to do this together [...] and that's what makes me so excited about what AI for Good is all about. Being here today seeing what innovation in practice really looks like, I'm even more inspired that together we can bring together a collective change for good"

- HRH Princess Beatrice, United Kingdom



"When AI for Good began as a vision, it transformed into a mission. We need to empower AI for Good to harness the full potential of AI for the betterment of our world."

- Ebtesam Almazourei, Chair AI for Good Impact Initiative, Founder and CEO at AIE3

"How can we make sure that the use of AI benefits humanity? It's this essential question that is at the heart of the AI for Good Global Summit, which brings us together today in Geneva, and which throughout the year constitute the largest multilateral platform in the UN system for AI"



- Alfonso Gomez, Mayor Ville de Genève



"We are all in this room because we care about the direction the future goes."

- Tristan Harris, Co-Founder & Executive Director at Center for Humane Technology (CHT)





Less than 6 years remain to solve the UNSDGs



"We need Global coordination to build safe and inclusive AI that is accessible to all. I wish to recognize the International Telecommunication Union's early expertise on AI standards and thank you for convening this important meeting on AI for development."

António GuterresSecretary-General, United Nations

"It's time for us to recognize that the AI Revolution is our moment. It's truly our moment because we are the AI generation and it's our responsibility to write the next chapter in the great story of humanity and technology."







